

# Aberglasney Restoration Trust

## Membership of Aberglasney Gardens

### Terms and Conditions

Effective from 22<sup>nd</sup> May 2018

1. These are the terms and conditions applicable to Members of Aberglasney Garden ('Terms'). In these Terms, 'you/r' or 'the Member' refers to the Member of Aberglasney Gardens, and 'we', 'us' and 'the Trust' refers to Aberglasney Restoration Trust.

#### Membership number

2. Each membership is identified by a unique membership number, which is referenced to in correspondence from us.

#### Membership cards

3. A Member with a single membership is issued with one membership card. The membership card is for the use of the Member only. It is non-transferrable. Proof of identity may be requested on presentation of your membership card.
4. A Member with a double membership is issued with two membership cards:
  - a. If the two membership cards are presented **simultaneously**, then the two users of the two cards can be either:
    - The Member plus a guest.

**OR**

    - A family member of the Member plus a guest.
  - b. If either of the two membership cards is presented **singly** (i.e. not simultaneously), the one user of either card can be:
    - The Member.

**OR**

    - A family member of the Member.
5. Members or users of membership cards in accordance with Condition (4) who are unable to show a valid membership card on entry may be required to pay admission fees before they are admitted, which are non-refundable.

#### Admission benefits for Members with single memberships

6. As a Member with a single membership you are entitled, upon presentation of a membership card linked to a valid membership, to free entry to Aberglasney Gardens during normal opening hours.

#### Admission benefits for Members with double memberships

7. As a Member with a double membership you are entitled, upon presentation of a membership card linked to a valid membership, to free entry to Aberglasney Gardens during normal opening hours. Additionally, in accordance with Condition (4), one further person is entitled, upon presentation of your second membership card linked to a valid membership, to free entry to Aberglasney Gardens during normal opening hours.

#### Other benefits for Members

8. Other benefits for Members or users of membership cards in accordance with Condition (4):
  - a. 10% off products in the shop and tearooms, excluding the Aberglasney Gardens guidebook, postage stamps and gift vouchers.
  - b. A discount on tickets for selected events and workshops.
  - c. Printed newsletters, which are posted to the address provided by the Member.
  - d. Admission to the Trust's annual Winter Fair.

9. With the exception of the Trust's annual Winter Fair, being a Member does not entitle you to free entry at ticketed events, nor does it guarantee the availability of tickets to any such events.
10. We reserve the right to change other benefits without prior notice for any reason.

### **Term**

11. Membership is valid for 12 consecutive months. If you are unable to use your membership at any stage during this time refunds or extensions cannot be offered in any circumstances.

### **Membership application process**

12. New memberships may take up to 28 days from receipt to process and membership materials (including membership card(s)) will be posted out to you by second class post. Once processed and posted, we will assume that you have received these membership materials. You will need to contact the Trust if you have not received them within 42 days of your application. We will not be able to grant a refund or extension if you fail to inform us of nonreceipt before this time.

### **Further conditions**

13. We reserve the right, in our sole discretion, to refuse entry and/or membership and/or to revoke membership without refund if the Member, or membership card user in accordance with Condition (4), behaves in a threatening or abusive manner towards any person at Aberglasney Gardens, or damages or threatens to damage any of the collections or property of the Trust or acts in a manner which in the Trust's sole opinion brings Aberglasney Gardens into disrepute.
14. We reserve the right to revoke your membership at any time, without financial compensation, if you commit any breach of these Terms.
15. We reserve the right to change these Terms at any time.
16. The validity, construction and performance of these Terms shall be governed by English law and we and you hereby submit to the exclusive jurisdiction of the English courts.

### **Contact information**

Address: Aberglasney Restoration Trust, Aberglasney Gardens, Llangathen, CARMARTHEN, SA32 8QH

Tel: 01558 668998

Email: [membership@aberglasney.org](mailto:membership@aberglasney.org)

Aberglasney Restoration Trust is a company registered in Wales (no. 2928618) and is a registered charity (no. 1044279).